

COMMUNITY CHIROPRACTIC WELLNESS CENTER

NAME:

DATE:

FINANCIAL POLICY

(EFFECTIVE September 1, 2013)

Your care in our office will begin with a comprehensive initial exam with Dr. DeFino and a follow-up within a week. An exam and report of findings is required before any follow up visits in our office. During that time, Dr. DeFino will suggest a treatment plan for you.

Please be prepared to pay for your appointment at the time of your visit.

- **Chiropractic Exam- 1 hour : \$250**
- **Report of Findings (follow up/ 2nd visit)- No Charge**
- **Quantum Neurology- *15 minute sessions: \$70 (private)**
- **Chiropractic Adjustment- *30-45 minutes: \$70 (group room)**
- **Chiropractic Reevaluation (re-scan)- \$85**

***The amount of time Dr. DeFino spends with you has no correlation to the price of the treatment, nor the quality and care that you will be given during the treatment**

CANCELLATIONS

Since Dr. DeFino has a limited number of people that can be adjusted each day, it is important, that if you are unable to keep your appointment you call and cancel. This will enable us to free the space for another patient. If you do not show up at your scheduled appointment time and have not called and cancelled, a \$15 service charge will be added to your account.

You should make your payment before your adjustment. Please have payment ready when you come in so that we can promptly get you on a table at your scheduled time.

There will be a \$15 monthly late charge on all payments not received in the week of treatment. We accept cash, check, Visa and MasterCard, and can set up an automatic debit from your charge account. We have attached a form to set-up automatic payments. If you have questions about this service, please speak with the Chiropractic Assistant.

130 Greenfield Avenue San Anselmo, CA 94960
T - 415-453-1588 F - 415-453-1589 E - michaeldefino@earthlink.net

INSURANCE

If you wish reimbursement from your Insurance for services, you can request an insurance claim form. We do not do the Insurance Billing but will assist you with the statements that you will need so that your Insurance Company can reimburse you. We do not guarantee that your insurance company covers chiropractic care or that they will reimburse you. When making your payment please let the Chiropractic Assistant know if you will need an insurance claim form. We will provide you one once a month or at your request. If you request duplicate or more frequent claim forms, there is a cost of \$10 per claim form. We cannot issue insurance claim forms before payment.

DIAGNOSIS: Please note that the only diagnosis we will provide to your insurance carrier on the insurance claim forms is Vertebral Subluxation. Many companies will pay for Subluxation care for several months. Most health insurance policies, however, are written specifically to reimburse for symptom care, meaning sickness care. If your insurance company requests any information of this office, we will provide information that is consistent with the care that we provide.

INSURANCE REPORTS: From time to time, insurance carriers request information from us to qualify your care. It is our policy to provide a report that is consistent with the care that we provide upon receipt of a \$30 payment from your Insurance Company. These reports are extremely time consuming, and should your company refuse to pay the \$30 payment, it will be your responsibility before any report can be submitted.

MediCare

We take only a limited number of MediCare patients per year due to the difficulty in billing. MediCare will not pay for your initial visit. Please refer to the MediCare financial policies given to you at your initial visit. Please ask the Office Manager if we are currently accepting any more MediCare patients.

REFUNDS

We do not offer refunds for any treatments unless they were pre-paid and never used. Please do not ask for a refund under any other circumstances.

ADDITIONAL SERVICES

Periodically Dr. DeFino may suggest additional services, supplements, medical equipment, laboratory, or radiology work. These fees are NOT included in your monthly fee. Dr. DeFino will discuss the cost of extra services when they are needed.

We do not guarantee that the services rendered can prevent or cure any illness, injury, or disease.

The levels of Care do not include coverage within the set fee for work-related injuries that are covered under Workers Compensation or Personal Injury Laws where there is a third party liability or pending litigation. This also applies to MediCare Patients.

I HAVE READ THE FINANCIAL POLICY FOR COMMUNITY CHIROPRACTIC AND UNDERSTAND MY FINANCIAL RESPONSIBILITIES OF CARE. I UNDERSTAND THAT THIS FINANCIAL POLICY REPLACES ANY PREVIOUS FINANCIAL POLICY

Print Name

Signature

Date

We look forward to participating in your exciting journey of healing.

Sincerely,

Michael Defino DC